USER GUIDE: DOWNLOAD SWIMSAFER E-CERTIFICATE

01 Login to ActiveSG

Go to <u>https://members.myactivesg.com/auth</u>

Login using your child's ActiveSG account.

If your child has no account, kindly proceed to sign up.

ING USER	NEW USER
f Sign in with Facebook	Sign up with Singpass
Sign in with Singpass	Sign up with Email / Mobile
Aobile / Email / NRIC * Sassword * Forgot Password	DOWNLOAD FREE IOS
Burning	

03 View SwimSafer Stages

If your child has yet to complete any stages, the page as shown below will be displayed.

	ActiveSG	TeamSG	Read	Sports	What's On	FACILITIES	PROGRAMMES	menu =	My Account	
H	ome / My Account	S	S.			J	e la			10
	MY ACCOUNT	Sv	vim	Safe	er					
	EWALLET									
	MY BOOKINGS									
	MY FAVOURITES					0	9 🍛			
	MY COMPETITIONS									
	SUPPLEMENTARY ACCOUNTS									
					Oops, aı	you ha ny Swir	ave not co nSafer Sta	mpletec ages	1	



02 Enter SwimSafer Page

After login / sign-up, you will land on 'My Account' Page.

Click 'SwimSafer'.



If your child has completed at least 1 stage, the completed stage(s) will be displayed. Click 'Download Certificate' to preview.



04

Click the 'arrow down' icon at the top right corner to download your child's SwimSafer Certificate.



Preview & Download Certificate



EMPOWERED BY

USER GUIDE: HOW TO SIGN UP AN ACOOUNT VIA ACTIVESG WEB USING EMAIL / MOBILE

Visit ActiveSG Website 01

Go to <u>https://members.myactivesg.com/auth</u>	Fill up the form & click ' SIGN UP '.	If your child is below 12 years
Click ' Sign up with Email / Mobile ' under new user.	CACTIVESC TeamSC Read Sports What's On FACILITIES PROGRAMMES MENU = Bool	You will fill up your particulars
CACTIVESG TeamSG Read Sports What's On FACILITIES PROGRAMMES MENU = Book	CREATE ACCOUNT	Full Name *
EXISTING USER NEW USER f Sign in with Facebook Sign in with Singpass Sign up with Singpass Mobile / Email / NRIC *	Reduce your hassle by connecting to MyInfo (You will be required to login to Singpass). For more information, please visit MyInfo. Profile Photo (Optional) (Max file size: 1MB, File types: jpg,png) Chease file Chease file Full Name * Select an ID Type * ** ID Number Password (Min. 8 alphanumeric characters)* Password Moint 8 alphanumeric characters)* Password	Jy Select an ID Type * Singapore NRIC / Birth Cert. No. ‡ t0156844f Gender * Female ‡ Birth Date * 3 ‡ March ‡ 2007 ‡ Cltizenship Status *
Forgot Password IoS Image: Android LOGIN Best viewed on Internet Explorer* 9.x or higher, Safari 5.1 or higher, latest version of Mozilla Firefox and Google Chrome.	Image: Confirm Password Image: Conf	\$ Race * * \$ Employment Status * * \$ Postal Code *
	Back to Sign in	

Enter OTP 03

Enter the OTP and click 'SUBMIT '.

VALIDATE YOUR ACC	COUNT		
* A one time pass	word (OTP) has been sent to mobile number 83661032	. The OTP will expire in 5 minutes.	
	GTP Code		
	🖻 Please onter OTP		
	TURNIT.		
	3		
	IAPPS		
Sport	SUBSCRIBE	CONTACT	
Sport	Subscribe to 'The Play Times' and get the latest news and updates delivered to your mailbox.	CONTACT	
Sport SINGAPORE	Subscribe to 'The Play Times' and get the latest news and updates delivered to your mailbox	CONTACT	
Singapore Singapore	SUBSCRIBE Subscribe to 'The Play Times' and get the latest news and updates delivered to your mailbox.	CONTACT	
Singapore Singapore	SUBSCRIBE Subscribe to 'The Play Times' and get the latest news and updates delivered to your mailbox space wanting the people and	CONTACT	

a 201) Singapore Sports Council | Best viewed in (E 9 and above, latest 2 versions of Mozilla Firefox, Safari and Google Chrome.



02 Create Account

04 Sign up - Success

You have created an account for your child.

ActiveSG	TeamSG Read Sports What's On FACILITIES PRO	OGRAMMES MENU =	My Account
Home / My Account	DAR AL	2 almo	0
MY ACCOUNT	Sync your phone steps tracker now! Join GameOn NiLA! to win o	ool prizes.	×
EWALLET	My Account		
MY BOOKINGS	my necount		
MY FAVOURITES	Kyle McKenzie	Edit M	My Account
MY COMPETITIONS	ActiveSG Member	Purchased passes	
SUPPLEMENTARY ACCOUNTS		Step Challenge	
		SwimSafer	
	CLICK HERE FOR QR		

old, he/she will need your consent. s to give consent, then click 'SIGN UP'.

Email *

Password (Min. 8 alphanumeric characters) *

Password

Confirm Password

PARENT/LEGAL GUARDIAN CONSENT

For individuals below the age of 12 years, please obtain your parent / guardian's consent below.

Full Name *

NRIC / FIN *

Mobile *

Email (Optional)

DECLARATION

I consent to my child/ward to be a member of ActiveSG and agree to the Terms & Conditions.

Optional

I, the above named parent/guardian, consent to my child/ward receiving updates on the latest news, promotions and events from ActiveSG via (you may



EMPOWERED BY 🚺 🦊

USER GUIDE: HOW TO SIGN UP AN ACCOUNT VIA ACTIVESG WEB USING SINGPASS

Visit ActiveSG Website 01

Go to <u>https://members.myactivesg.com/auth</u>

Click ' Sign up with SingPass ' under	new user.	Your SingPass account contains a lot of personal data. Do not share your usernal	me, password and 2FA details with anyone.
TeamSG Read Sports W	hat's On FACILITIES PROGRAMMES MENU = Book	SingPass	Singapore Government Integrity - Service - Excellence
EXISTING USER	NEW USER		Log in
f Sign in with Facebook	Sign up with Singpass		SingPass ID
Sign in with Singpass	Sign up with Email / Mobile		Password
Mobile / Email / NRIC *	~*		Cancel Login ⊙
Password *	CACTIVESG DOWNLOAD FREE		Forgot SingPass ID or password? Don't have an account? Register now
Forgot Password			
LOGIN	Best viewed on Internet Explorer* 9.x or higher, Safari 5.1 or higher, latest version of Mozilla Firefox and Google Chrome.		

Sign up - Success 03

You have created an account for your child.





02 Log in to SingPass

Log in to SingPass using your child's SingPass ID and Password.



USER GUIDE: HOW TO ADD A SUPPLEMENTARY ACCOUNT

01	LOG	03	Actives

Go to <u>https://members.myactivesg.com/auth</u>

Log In to your account.

KISTING USER		NE	W USER	
f Sigr	in with Facebook]	Sign up with Singpass	
Sig	n in with Singpass		Sign up with Email / Mobile	
Mobile / Email / NRI	C *	10		
			ActiveSG	
Password *			DOWNLOAD FREE	
Password *	Forgot Passwon	d	DOWNLOAD FREE	

04 Enter Supplementary Account Details

Complete step 1 & click 'N	lext'.	Complete step 1 & clic	ck 'Submit'.	You'll be di
CActiveSG TeamSG Read Sp	ports What's On FACILITIES PROGRAMMES MENU = My Account	Home / My Account / Add Supplementary Account		added supp
Home / My Account / Add Supplementary Account My Account		My Account	SYSTEM TIME: 11:24:42	Home / My Account
	SYSTEM TIME: 1	Add Supplementary Account		My Account
Add Supplementary Account		Contact Details	Citizenship Status *	MYACCOUNT
Personal details				ENALUT.
0	61231200	Postal Code *	Race *	MYBOOKINCS
Choose file No file chosen	Email (Optional)		Sports interest(s) (Tell us your interests so that we can better plan our offerings to you.)	MY FAVOURITES
NRIC / Birth Cert. No *	Password *		Choose your Sports Interests	MY COMPETITIONS
Full Name (As shown in NRIC or Birth Cert.) *	Confirm Password *		I consent to my child/ward to be a member of ActiveSG and agree to the Terms & Conditions.	SUPPLEMENTARY ACCOUNTS
Gender * 	* NEXT		Optional I, the above named parent/guardian, consent to my child/ward receiving updates on the latest news, promotions and events from Active55 via (you may select more than ope):	
Birth Date *			Statutes of a good may struct more than only. SMS Phone Call You can withdraw your consent any time by editing your Profile settings	
	Step 1 of 2	Back	SUBMIT	
			Step 2 of 2	



Enter Supplementary Account Page 02

After login, you will land on 'My Account' Page.

Click 'SUPPLEMENTARY ACCOUNTS' on the left.



Step Challenge

SwimSafer

Sports Pioneer Gym & Pool Free

(Expires 09 December 2064)

CLICK HERE FOR QR

CODE

Access

03



9	Home / My Account / Supplem
	MY ACCOUNT
	EWALLET
	MY BOOKINGS
	MY FAVOURITES
	MY COMPETITIONS
V	SUPPLEMENTARY ACCOUNTS

05

se / My Account /

MY FAVOURITES

MY COMPETITIONS

SUPPLEMENTARY

ACCOUNTS

Add Supplementary Account

Click 'Add supplementary account'.



Supplementary Account Added

Il be directed to the supplementary account page with the newly ed supplementary account.





EMPOWERED BY

USER GUIDE: HOW TO CHANGE TO SUPPLEMENTARY ACCOUNT WHEN LOG-IN WITH PARENT'S ACCOUNT

01 L	_og In to Acti	iveSG	02
Go to <u>htt</u>	<u>ps://members.myactiv</u>	<u>vesg.com/auth</u>	Afte
Log In to	your account		Clic
ActiveSG	TeamSG Read S	Sports What's On FACILITIES PROGRAMMES MENU = Book	
EXISTING	USER	NEW USER	_
f	Sign in with Facebook	Sign up with Singpass	
	Sign in with Singpass	Sign up with Email / Mobile	
Mobile /	/ Email / NRIC *	Active5G	
Passwor	rd *	DOWNLOAD FREE	
	LOGIN	Best viewed on Internet Explorer* 9.x or higher, Safari 5.1 or higher, latest version of Mozilla Firefox and Google Chrome.	

04 Switch account - Success

You will see your child's supplementary account is now active.





Enter Supplementary Account Page

r login, you will land on 'My Account' Page.

'SUPPLEMENTARY ACCOUNTS' on the left



03 Switch to Supplementary Account





Click 'Switch account' of your child's supplementary account.



EMPOWERED BY